

Information to the data subject according to Article 13 GDPR

You came to this page via a link because you wanted to learn about how we handle (your) personal data. In order to fulfill our information obligations under Articles 12 et seq. of the General Data Protection Regulation (GDPR), we would like to provide you with our data protection information below:

We, the company,

MULTI-BOX GmbH
Wallücker Bahndamm 7
32278 Kirchlengern
Telephone 05223 49 107 – 0
Email info@multi-box.com, Internet www.multi-box.com

would like to inform you in detail about the processing of your personal data (hereinafter referred to as "data") in accordance with Article 13 of the EU General Data Protection Regulation (EU GDPR).

The EU GDPR imposes certain meaningful obligations on us to ensure the protection of your data during processing. We are happy to fulfill these obligations.

Below, we explain which of your data we process and for what purpose, and what rights you have in this regard.

Purposes of processing

The processing of your data is necessary to perform contractual services.

We process your data for the following purposes:

according to Article 6 (1) (b) of the EU GDPR on the basis of the contract concluded with you:

- Initiating business
- Creating offers
- Customer service
- Fulfilling contractually agreed obligations
- Establishing contact
- Billing for services provided
- Shipping of goods

according to Article 6 (1) (f) of the EU GDPR on the basis of our legitimate interest or Article 6 (1) (a) of the EU GDPR on the basis of your consent

- Implementing marketing measures
- Quality management



Types of stored data

The following data is processed by us (depending on the type of business relationship) as customer/supplier contact data:

- Address data
- Data of the contact person in the company (name, telephone number, mobile number, email address)
- Order data
- Payment data
- Data from fulfilling our contractual obligation
- Documentation data (e.g., data from consultations and service meetings)
- Contract data

Origin of the stored data

We process personal data that we receive from you as part of our business relationship.

In addition, we process – to the extent necessary for the fulfillment of the contract with you – data that we have lawfully received from other companies or other third parties (e.g., to execute orders, to fulfill contracts, or based on consent you have given).

In addition, we process personal data that we have lawfully obtained and are permitted to process from accessible sources.

Disclosure to third parties

We may transfer your personal data to companies affiliated with us, insofar as this is permissible within the scope of the stated purposes and legal bases. Your personal data will be processed on our behalf based on order processing agreements in accordance with Art. 28 GDPR. In these cases, we ensure that personal data is processed in accordance with the provisions of the GDPR. The categories of recipients in this case are providers of internet services, as well as providers of customer management systems and software.

Your data will also be passed on (depending on the nature of the business relationship) to the following recipients:

- Partner companies
- Logistics companies
- Shipping service providers
- Tax advisors
- Other third parties

Duration of processing

We process your data only for as long as it is necessary to fulfill our contract or applicable legal provisions, as well as to maintain our relationship with you.

Business documents are retained for at least six and ten years in accordance with the provisions of the German Commercial Code and the German Tax Code.

Unless you object, we will use your data to maintain and intensify our trusting business relationship for our mutual benefit.



If you request that your data be deleted, we will delete your data immediately, unless legal retention periods prevent deletion.

Your rights as a data subject

According to the EU GDPR, you have the right to:

- Information about the processing of your data
- Correction or deletion of your data
- Restriction of processing (only storage is possible)
- Objection to processing
- Data portability
- Revocation of your given consent with future effect
- Complaint to the data protection supervisory authority. Your responsible supervisory authority is the one in your place of residence.

Obligation to provide your data

Depending on the nature of the business relationship, it is necessary that you provide us with the data listed above, in whole or in part. This obligation arises from the contract and legal requirements.

If you do not provide the required data, the contract with you cannot be concluded or fulfilled.

We hope this information has helped you exercise your rights.

If you would like more detailed information about data protection regulations, please read our privacy policy or contact your supervisory authority.

You can reach our data protection officer at datenschutzbeauftragter@asdfs.de.

